

## QUALITY POLICY STATEMENT

It is Setech UK's objective to be recognised as a World-Class designer & supplier of corporate signage and branding solutions.

To achieve this we are committed to:

◆ **Customer Satisfaction**

- ◆ Providing our customers with products and services that meet or exceed their requirements.

◆ **Continual Improvement**

- ◆ Measurable improvement of the effectiveness of our business and its management/operating systems.

◆ **Employees.**

- ◆ Providing training to employees to promote Continual Improvement.
- ◆ Empowering our employees to use their skills and talents to achieve the quality policy and business plan objectives.

◆ **Management System**

- ◆ Maintaining a management system compliant to ISO 9001.
- ◆ Reviewing our management system on continual basis for robustness.
- ◆ Setting and reviewing performance objectives to meet our business goals.

◆ **Environment**

- ◆ Maintaining operations that protect the environment and natural resources of our communities and our nation (SEE ALSO ENVIRONMENTAL POLICY).

◆ **Safety**

- ◆ Providing a safe work environment for our employees and visitors.
- ◆ Supply products that are fit for purpose & safe to use.

Authorised by:



..... Dated: .....

**Mr Peter White**

*Managing Director*

Note1: This policy has been made available to the public by its inclusion in the company website.

Note2: This policy and our quality management systems obligations has been communicated to all employees via awareness sessions and/or induction training.